HdK

HOSTING PACKAGES

HOSTING AND SUPPORT FOR YOUR WEBSITE

OVERVIEW

All our hosting packages are sustainable, powerful and secure. Whether your site is small or large, you'll want it to run smoothly and efficiently. That's why we offer power scaled to your needs.

The hosting we provide for your website uses the latest technology and security measures, powered by 100% renewable energy. When we take on a hosting project, we take care of all the configuration and troubleshooting - you don't have to worry.

Key features of your site hosted by HdK
- Daily offsite backups
- Application firewall
- PCI compliant as standard
- Free GeoTrust SSL certificate
- Free temporary scaling
- 99.99% uptime SLA

Our hosting comes with important security features including a web application firewall (WAF) and commercial anti-malware solutions which proactively mitigate attacks. The WAF will detect and block common attacks against web applications (e.g. SQL injection, XSS, brute force attacks, form spam etc.). Should an attack make it through the WAF and begin uploading malicious files, the anti-malware software will automatically quarantine the file(s). We'll be notified, allowing us to stop any further malicious activity and fix the issue.

See below for a breakdown of our packages.

WHY WE STRUCTURE OUR HOSTING

All websites are hosted on web servers which, depending on configuration, can burn an enormous amount of energy. The servers use energy 24/7 to store the files and assets (e.g. code, images, text, pdfs) which make up your site, and more energy is consumed each time a user accesses your website and its content.

We are proud to use servers which are powered by renewable energy, and as part of our carbon consciousness initiative, we have restructured our hosting offering into packages. These packages have been designed to offer more transparency about the size and bandwidth of your website giving you greater visibility over the potential carbon impact of your website.

PACKAGES

Basic Package: £250 per year

This package is ideal for simple brochure websites with predictable traffic such as basic static websites (i.e. no WordPress or CMS) or very simple WordPress sites with only a few pages.
Disk space - 2GB
Bandwidth - 250GB

Standard Package £500 per year

Our most popular hosting package which is perfect for most WordPress websites and microsites with higher than usual traffic.
Disk space - 10GB
Bandwidth - 500GB

Extra Package £750 per year

This package is ideal for clients with large storage requirements and busy site traffic. An e-commerce site or a site with image heavy content would be a good example.
Disk space - 30GB
Bandwidth - 1TB

Advance Packages £950+ per year

Ideal for clients with very high traffic and/or high functionality needs, for example business critical integrations with a CRM or heavy 3rd party integrations which are in regular use. These packages can be assessed and advised on a case by case basis and we will inform you of the server specifications.

Hosting Boosts - one off cost on a case by case basis

We offer temporary boosts on our packages when high volumes of traffic are anticipated. This may be for the duration of a digital event or a release of pre-sale tickets, for example.

Typically boosts to server resources can be left in place for 1-2 weeks without issue, but anything beyond that would be considered a change in requirements and would need to be billed accordingly. We will contact you for a conversation about this.

Boosts to servers need to be requested at least two weeks in advance of any events.